

WALTER N. BAGSHAW

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OBJECTIVE

To contribute to a company where I can apply my existing skills while continuing to learn and grow professionally, benefiting both my employer and my personal development.

SUMMARY OF QUALIFICATIONS

- Proficient in Microsoft Office (2013)
- Experienced in Avimark Veterinary Software
- Strong verbal communication and phone etiquette
- Adaptable, organized, and a quick learner
- Customer service, inventory, cashiering, and food prep
- Basic computer troubleshooting and tech support
- **Cyber Security Network Certification**
- **Experience with Cisco Networking Systems**
- **Familiar with C++, Visual Basic, and JavaScript programming**

WORK EXPERIENCE

Deli Clerk — *Grocery Store, Edgefield, SC* **2019 – 2023**

- Prepared and served deli items while maintaining strict hygiene standards
- Assisted customers with orders and product inquiries
- Monitored inventory and ensured proper food storage

Tech Support Specialist — *Edgefield Fuel, Edgefield, SC* **2018**

- Provided technical support for office systems and customer service equipment
- Assisted with network troubleshooting and maintenance, including Cisco-based infrastructure
- Applied problem-solving techniques to support basic software/hardware issues
- Began applying knowledge of programming logic in C++ and Visual Basic to assist with internal tools

Server/Prep Cook — *Fuzzy's Tacos, St. Louis, MO* **Mar 2017 – Nov 2017**

- Filled various roles including server, prep cook, grill, and busser
- Provided fast-paced customer service and support

Sales Associate — *Best Buy, St. Louis, MO* **Nov 2016 – Jan 2017**

- Managed inventory and built promotional displays
- Assisted with tech setup, troubleshooting, and cashier duties

Delivery Driver — *Pizza Hut, St. Louis, MO* **Mar 2016 – Dec 2016**

- Took phone and online orders
- Delivered food quickly and courteously